

## Complaints

We take complaints about our service, whether they are from students, applicants, or members of the public, very seriously. Any concerns should be brought to the attention of the President of Sport and Physical Activity as soon as possible. If you would prefer not to discuss your complaint with the President of Sport and Physical Activity, please get in touch with any of the following members of staff instead:

President of Sport and Physical Activity - [presspa@rguunion.co.uk](mailto:presspa@rguunion.co.uk)

Head of Sport- [i.lowe@rgu.ac.uk](mailto:i.lowe@rgu.ac.uk)

Programme Development Manager - [j.bell11@rgu.ac.uk](mailto:j.bell11@rgu.ac.uk)

RGU:Union - [hello@rguunion.co.uk](mailto:hello@rguunion.co.uk)